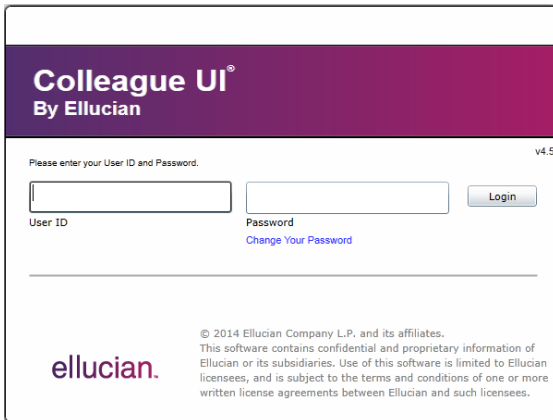


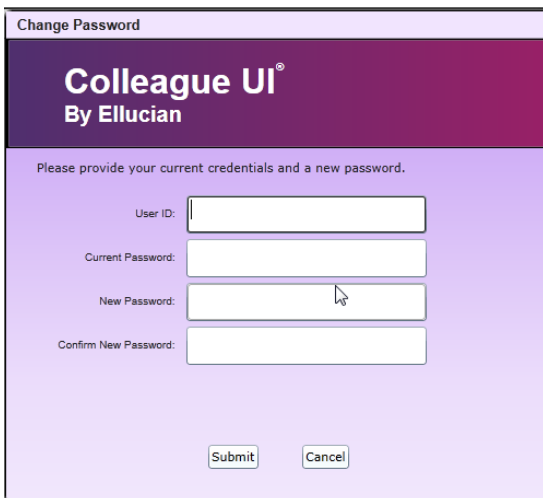
CHANGING YOUR COLLEAGUE PASSWORD

If you **do not know** your Colleague password or have forgotten it, you need to create a Help Desk ticket for an IT staff member to reset it for you. You will receive instructions via email as to how to create a new one.

If you **know** your existing password but wish to change it, get to the login screen as shown and click on [Change Your Password](#).



Enter your User Name, all upper case and the current password. Enter a new password and confirm the new password by entering it again. Click Submit. Your password has been changed.



Another way to change the existing known password **while logged in** is to click on Options, Change Password.

